

**Eligibility\*** - Please call for free-of-charge over-the-phone laser eligibility evaluation only by a LightScalpel factory representative.

**Customer Information:**

**Phone:**

**Fax:**

**Laser Information: Model\*:**

**Serial Number\*:**

**Manufactured\*:**

**VS / AE / LS Standard Plan** (Parts, Labor)

**Please circle the selected plan**

PRE-PAID PLAN COST\*: 1Yr - **\$2,000**; 2Yr - \$3,000; 3Yr - **\$4,000**

(for LightScalpel use only)

**VS / AE / LS Loaner Plan** (Parts, Labor, Loaner)

**Plan effective:**

**to**

PRE-PAID PLAN COST\*: 1Yr - **\$3,000**; 2Yr - \$5,000; 3Yr - **\$7,000**.

**VS / AE / LS Premium Plan (Parts, Labor, Loaner, Shipping) US Price - 1Yr - \$4,000, Canada Price - 1Yr \$5,000 USD**

**Coverage:** Shipping (Premium Plan only), Loaner Use, (Loaner and Premium Plans Only), Labor and Parts, as needed, including 1) Laser tube including laser mirrors, laser gas, gaskets; 2) Laser power monitor including detector and controller; 3) Electronics including wiring, power supply, RF drivers, shutter, interlocks, controllers, and display; 4) Optical train including folding mirrors, collimating optics, mast. All repairs will be performed at LightScalpel facilities. The average repair time at the LightScalpel facility is **5 business days**.

**Not Covered:** 1) Accessories, 2) Accidental damage, physical damage (e.g. damaged mast), fire, abuse, misuse, or negligent acts or Acts of God including snow, flood or ice, etc. 3) Ordinary wear and tear, 4) Modification or repair not authorized by LightScalpel, 5) Failure to properly operate the laser; 6) Shipping cost – except for Premium Pan; 7) Shipping damage; 8) Shipping delays not due to LightScalpel.

**Shipping:** Except for Premium Plan, shipping cost and shipping insurance are the customer's responsibility; shipping arrangements are available through LightScalpel's Customer Service; shipping containers are available for purchase. Under Premium Plan only, shipping cost and shipping insurance are provided by LightScalpel. Loaner ships only 2<sup>nd</sup>-day service to the customer, with the option to upgrade to faster service at the customer's expense. LightScalpel is not responsible for shipping companies' failure to deliver on time.

**Loaner Use\*:** A loaner is available free of charge only if the original laser needs repair as determined by LightScalpel through over-the-phone laser evaluation. The loaner ships the same day if requested before 12 pm PST. The customer is responsible for 1) verification of loaner laser operation within 1 business day upon receiving it; 2) returning the customer's laser to LightScalpel within 1 business day of receiving the loaner; and 3) returning the loaner within 1 business day upon receiving repaired customer's laser. The Loaner Late Return Fee is \$99.00 per day if not shipped back to LightScalpel within two (2) business days upon receipt of the repaired laser.

\* LightScalpel continuously improves its products and services. Coverage, prices, and terms are subject to change without notice. Sales taxes are added if applicable. Lasers in need of repair do not qualify for LightScalpel service plans; such lasers need to be repaired. LightScalpel reserves the right to refuse service based on laser evaluation – extra charges apply toward repairs of physically damaged lasers in need of re-build.

**CUSTOMER ACCEPTANCE:** Service coverage begins on the day LightScalpel receives payment in full. Failure to provide funds terminates coverage; the premium fee is not refundable. This contract is transferable; this contract cannot be canceled at any time. Undersigned agrees that neither party to this service contract shall be liable for the other's lost profits, or special, incidental, or consequential damages, bodily injury or property damage arising or allegedly arising out of defect in design, manufacturer, materials, or workmanship and/or whether in an action in contract or tort, even if the party has been advised by the other party of the possibility of such damages. The Undersigned agrees to reimburse LightScalpel for loaner repair (parts and labor) if such loaner is returned by the undersigned to LightScalpel in a damaged condition (determined by LightScalpel on the loaner's Receiving Evaluation Form). If the loaner laser is not shipped back to LightScalpel within 15 business days upon receipt of repaired laser, the undersigned agrees to reimburse LightScalpel for the loaner replacement cost of \$15,000 (with the Late Return Fee waived). LightScalpel's total liability to the customer under this service contract for damages, costs, and expenses shall not exceed the amount of the service contract premium. Undersigned agrees to LightScalpel standard contract provisions as stated in LightScalpel Warranty Provisions & LightScalpel Terms & Conditions of Sales at [www.lightscalpel.com](http://www.lightscalpel.com)

**Laser Owner:**

Name

Signature

Date

**Payment Information:**

**Check** payable to LightScalpel or **Credit Card:**  VISA  MasterCard  American Express

Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Name on Card: \_\_\_\_\_

Credit Card Billing Address: \_\_\_\_\_